

Written 28 May 2020

## **HMRC CHANGING THEIR FORMS**

HMRC is creating new versions of their forms that do not depend on Adobe Reader. Whilst this work is in progress the following methods can be used to make sure the form will download or open in Adobe Reader:

- whatever browser you use, review your settings to make Adobe Reader the default program for opening PDF documents
- / Windows users should right click on the form link then select 'Save target as' or 'Save link as'
- / Mac users should right click on the form link then select 'Save linked file as'
- / save the form the recommended place is in the documents folder
- / using Adobe Reader, you can open the form

If the form still does not open, then contact the Online Services helpdesks for more help: <a href="https://www.tax.service.gov.uk/information/helpdesk?ga=2.76986517.1698182565.159039449">https://www.tax.service.gov.uk/information/helpdesk?ga=2.76986517.1698182565.159039449</a> 0-1794852922.1586417949